# SCNP (Dir.) Memo #2024-2025-37


**COMMONWEALTH of VIRGINIA
Department of Education**

DATE: October 10, 2024

TO: Directors, Supervisors, and Contact Persons Addressed

FROM: Sandra C. Curwood, PhD, RDN, ***Sandy***

## SUBJECT: Virginia SUN Bucks 2024 Program Updates and Next Steps

The 2024 Virginia SUN Bucks program ended and the call center closed on September 30, 2024. This memorandum contains essential information, resources for local education agencies (LEAs), and how to support families with inquiries after September 30, 2024.

### Virginia SUN Bucks Impact

The inaugural program reached more than 700,000 eligible children across the Commonwealth with the one-time benefit of $120 per child while school was out during the summer. The program will relaunch in 2025 to allow eligible families to purchase fresh and nutritious food for their children during the summer months.

* LEAs and school food authorities can notify staff that the call center closed on **September 30, 2024,** and in-bound calls will no longer be answered at 866-513-1414 (toll-free) or 804-294-1633.
* Direct all questions about food assistance or applications for Supplemental Nutrition Assistance Program (SNAP) benefits online at [www.commonhelp.virginia.gov](http://www.commonhelp.virginia.gov) or call 855-635-4370.
* Additional food resources that may be able to assist families with their food and nutrition needs can be found online at [Food Connections – Virginia Department of Social Services](https://www.dss.virginia.gov/benefit/food.cgi).
* Review the [Virginia SUN Bucks](https://virginiasunbucks.com) website, including the [Frequently Asked Questions](https://virginiasunbucks.com/faqs/) (FAQs), and [Information on Eligibility](https://virginiasunbucks.com/eligibility/) to address inquiries regarding the 2024 program.
* If families have questions regarding being denied Virginia SUN Bucks and want to appeal that decision, please refer them to the [Appeals FAQs](https://virginiasunbucks.com/faqs/) for more information.

### For More Information

* **Parents/guardians and the public** should visit the [www.virginiasunbucks.com](http://www.virginiasunbucks.com) website for all questions regarding Virginia SUN Bucks.
* **LEAs** should contact Lynne Fellin, SCNP Technical Advisor to the State Director at Lynne.Fellin@doe.virginia.gov with Summer EBT (SEBT) questions. LEAs should contact the Virginia Department of Social Services (VDSS) for assistance with specific SEBT data file questions and submission issues using the previously provided VDSS LEA-only email address.

SCC/NCK/cc