



COMMONWEALTH of VIRGINIA
Department of Education

DATE: November 2, 2018

TO: Division Superintendents

FROM: James F. Lane, Ed.D., Superintendent of Public Instruction

SUBJECT: Federal Student Aid Mobile Application

The U.S. Department of Education recently launched its first-ever mobile application. The myStudentAid app is available for iOS and Android devices and allows students and parents to begin, complete, and submit a new or renewal Free Application for Federal Student Aid (FAFSA) for the 2019–2020 FAFSA processing cycle using the app's myFAFSA component.

Through a customized experience based on their role—student, parent, or preparer—app users receive guidance on how to complete the FAFSA, making the overall process more positive, engaging, and user-friendly.

In addition to being able to fill out the FAFSA, the myStudentAid mobile app will help students and parents:

- manage their username and password (FSA ID) through the Profile feature;
- view federal student aid history using the myFederalLoans option;
- get in touch with Federal Student Aid contact centers to have questions answered; and
- access StudentAid.gov, Federal Student Aid's key source of information about the federal student aid programs, application process, and loan repayment options.

The mobile app also provides the same data protections as filling out the FAFSA on fafsa.gov.

Visit the FSA Data Center for information about the federal student aid portfolio, postsecondary schools, lenders and guaranty agencies, and other business information. Information and resources for school counselors, college access professionals, and mentors can be found on the Financial Aid Toolkit.

JFL/JAW/rt